



POSITION DESCRIPTION

Position Title:	Health Worker (Part-time 0.5)
Classification:	Clinical Health Promotion Stream Level B Wuchopperen Health Service Workplace Agreement 2007
Unit:	Primary Health Care Midin Clinic, based in Atherton
Reporting Relationship:	Health Services Manager, Midin Clinic

Organisational Information:

Wuchopperen Health Service Limited is a community based and managed organisation delivering holistic primary and social health care for Aboriginal and Torres Strait Islander people in Cairns and surrounding districts of Atherton and the Tablelands area.

Wuchopperen Health Service's vision is to provide an efficient and effective community based primary health care service that is delivered in a culturally sound manner to meet the needs of Aboriginal peoples and Torres Strait Islanders.

Aboriginal self-determination and the fundamental right of every man, woman and child to access and receive appropriate health care, form the impetus of Wuchopperen's approach to improving health at the local community level.

Wuchopperen Health Service is based in Manoora, a short distance from the city centre of Cairns. Primary and social health care is also provided from Midin Clinic and the Social Health Unit in Atherton.

Wuchopperen Health Service's Manoora facility houses:

- Primary health including general clinic and holds specialist clinics and chronic disease management;
- Corporate Support;
- Oral health clinic;
- Health promotion and awareness programs; and
- Social Health

Purpose of Position

To develop and implement a holistic primary health care to the Aboriginal and Torres Strait Islander communities of Atherton and surrounding districts as well as facilitate appropriate education programs.

Contribute to the delivery of primary health care services to the Aboriginal and Torres Strait Islander communities, the development, implementation and evaluation of program resources and strategies to meet the needs of the Aboriginal and Torres Strait Islanders, liaison with relevant community groups, health professionals, organisations and agencies.

The Health Worker has a duty of care to Wuchopperen and Indigenous clients to provide appropriate holistic Primary Health Care.

To assist, through empowerment, Aboriginal and Torres Strait Islander people to take greater control of health issues affecting them.

Key Responsibilities

The Health Worker is required to acquire and use knowledge and skills to:

- Assist in provision of primary health care with direction from the Practice Nurse. Primary Health Care is a co-ordinated, opportunistic and comprehensive approach that aims to improve the health of the community.
- Deliver culturally appropriate education programs to the Indigenous community.
- Promote prevention and early intervention health care through education programs.
- Participate and coordinate health screenings of clients, refer for appropriate treatment and provide ongoing care.
- Work in partnership with other health care professionals to ensure a multi disciplinary approach to health care.
- Maintain information systems such as computer systems, statistics and other records required for the efficient and effective management of clients.
- Participate in quality assurance programs to ensure safe and effective health care.
- Other duties as required, within the employee's skills, experience and capacity.

To achieve this, the Health Worker will participate in and provide the following:

- Assessment of individual clients health problems and provide treatment as directed or refer for management where necessary.
- Coordinate and provide health promotion.
- Counselling/guidance and referral on non-medical problems e.g.
 - Social and emotional health and wellbeing.
 - Bereavement and palliative support where necessary.
 - Refer issues regarding housing, social security and welfare.
 - Liaison with other agencies in health related issues.

Key Internal and External Relationships

The Health Worker reports to the Health Services Manager at Midin Clinic

Considerable liaison and coordination is required with Medical Officers and other staff/health professionals within a multi-disciplinary team environment.

Internal Relationships:

- Health Services Manager
- Practice Nurse
- Medical Officers
- Other Employees at Midin Clinic
- Other Wuchopperen Health Professionals, as required

External Relationships:

- External health professionals
- Community groups

Key Performance Indicators

- Willingness to undertake further education/training relevant to position.
- Must be able to use own initiative.
- Must be able to communicate with professionals from other disciplines.
- Must be able to communicate with both Indigenous and non-Indigenous people.
- Ability to work effectively in a multidisciplinary team.

Selection Criteria

Your application for this position must include your CV and specifically address each of the assessment criteria listed below. Short listing and selection will be based upon these selection criteria.

1. Demonstrated ability to respond sensitively, appropriately and confidentially to the needs of Aboriginal and Torres Strait Islander people.
2. Demonstrated ability to perform clinical screening, health education and promotion and administrative duties.
3. Demonstrated capacity for best practice in the delivery of a primary health care service.
4. Demonstrated capacity for participation in a multi disciplinary team, participative decision-making, and the ability to accept change.
5. Demonstrated ability to work independently and occasionally with minimal supervision, determining priorities, meeting deadlines, planning and organising work.
6. Highly developed communication skills, including an ability to communicate with a broad range of people, e.g., Aboriginal and Torres Strait Islander people, program staff, health professionals.

Essential Requirements

- Completed qualification in Primary Health Care or equivalent, and relevant industry experience of three years.
- Current Driver's Licence
- Applicants must be in possession of, or be eligible to apply for a 'Positive Notice (Blue Card) for Child Related Employment'.
- Out of hours work required when necessary with prior approval of supervisor.
- Ability to use or ability to gain proficiency in Microsoft Office products / Ferret / Medical Director / Pracsoft.

Other Requirements of the Position

- Demonstrated commitment to self-development with a focus on qualifications / skills upgrade.

- Multi-disciplined and able to participate in a variety of programs of community controlled primary health care.
- Knowledge of accepted safety practices and ability to share same with staff / client groups.

Referees:

Two professional referees are to be nominated, including the applicant's current or most recent supervisor.

Applications addressing the selection criteria are to be received by no later than close of business on Monday, 15 February 2010 at 5pm.

Please address applications to: Private & confidential:
Lynette Yeates
Human Resources Manager
Wuchopperen Health Services
PO Box 878
MANUNDA Q 4870

Or email to: hr@wuchopperen.com